

# Warm Wishes for the Year Ahead

## From Magna Water District

### 2025 in Review

#### Water Supply

Dry conditions continued again in 2025 across much of the state as reservoir & groundwater levels trended downward. Despite worsening drought conditions, MWD water supplies continue to show resilience & Level 1 Water Conservation (voluntary) continued for the 2025 irrigation season. MWD will continue monitoring drought conditions prior to making any changes to conservation level for the upcoming 2026 irrigation season.

#### Water Reuse Project Completion & Operation

MWD's Reuse Project was completed & successfully operated for the 2025 irrigation season. The completion of this project increases our drought resiliency & has substantially improved water quality & reliability of our secondary water system. It also allows us to send more canal water to the great salt lake to help support higher lake levels, reduces the need to use treated drinking water for outdoor irrigation, & plays a key role in reducing the annual average phosphorous levels in our WWTP discharge below 1 mg/L.

#### Water Treatment Plant & Wellfield Upgrades

MWD completed the first phase of a multi-phase replacement of the original Electro Dialysis Reversal (EDR) membrane stacks used to treat our well water for drinking water. The new membranes are more efficient resulting in more treatment capacity for the same footprint. MWD also completed rehabilitation of two drinking water wells in 2025 resulting in improved efficiency & capacity with less sand production.

#### Customer Service Expansion

MWD expanded customer service capabilities in 2025 with 1) a new text & email system notifying our customers with alerts about service disruptions in their area & other important District updates 2) added features to our phone system including automated payment by phone & Spanish language options 3) expanded customer service for Spanish speaking customers with bilingual employees & Spanish language versions of standard customer forms.



# 2026 Look Ahead

## Rate Increase

In accordance with the District's Master Plan & rate studies that were adopted in 2021 & implemented in 2022, an annual rate increase of approx. 3% on water & sewer rates will take effect this year, however, with the removal of the Fluoride rate in 2025, this results in a net increase of less than 1% or \$0.48 to a typical monthly minimum bill for water & sewer service increasing from \$58.42 to \$58.90. This will be reflected in March 2026 billing.

## AMI & Customer Information Web Portal

MWD anticipates completing the transition to Automated Metering Infrastructure (AMI) for collecting water usage information from customer meters. This will provide the District more detailed customer water usage data. At the same time, we are moving forward with development of a Customer Information Web Portal that will allow customers access to the water usage data that we collect from the AMI system to help identify leaks, excessive use or over watering patterns, etc. They will be able to set up custom alerts such as leak notifications & be able to compare their use to an average or typical water user in the District to encourage water conservation.

## Localscapes & Utah Water Savers

MWD plans on hosting another community outreach conservation class this spring. These classes are taught by Jordan Valley Water Conservancy District & cover topics such as Localscapes design concepts, water wise planting, conservation measures, Conservation Garden Park information, & how to apply for conservation rebates & incentives through the Utah Water Savers program. A date & time for the class will be announced this spring. For more info on incentives please visit Utah Water Savers website at: <https://www.utahwatersavers.com/>.

## Construction Projects

MWD has multiple projects happening that are either under construction or planned for 2026 including drilling a new well & pump station to increase capacity & redundancy of our Haynes Wellfield, a new secondary water reservoir to stabilize water service pressures for Zone 3 of our secondary water system, a new influent lift station, grit building & operations building to improve safety, efficiency & operations at our wastewater treatment plant, & upgrades to our conservation demonstration gardens at our General Office Building to increase customer awareness & utilization of the educational elements of the garden to promote water conservation.

