

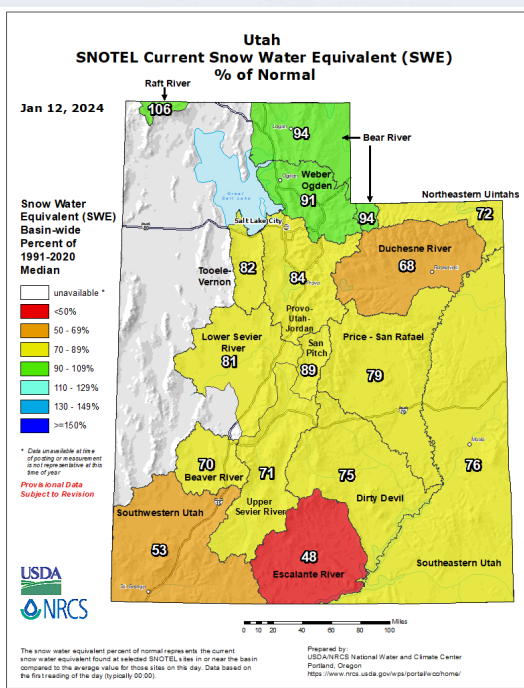
# Happy New Year From MWD

Happy New Year to all our customers! We appreciate your business & look forward to continuing to provide 24/7 delivery of safe, cost-effective water & wastewater services to every home & business within our service area.

## 2023 in Review

### Board of Trustees

The Magna Water Board of Trustees is the Governing body for the District and is made up of a three-member board elected by our customers to serve a four-year term. An election was held in November 2023 to fill one of the seats for the 2024 thru 2027 term. Congratulations to Dan L. Stewart on winning re-election to the board. Jeff White & Mick Sudbury (Chairman of the Board) also serve as Trustees. We appreciate all the time, dedication, oversight & direction they provide to ensure the continuous delivery of safe, cost-effective water supply & wastewater services in compliance with all State & Federal regulatory requirements to every home and business within Magna Water District boundaries.



### Water Supply

Drought conditions improved dramatically in 2023 & reservoir levels continued to rise across the state including some modest improvements to the Great Salt Lake which has emerged as a top priority amongst State legislators. MWD groundwater levels benefitted from improved soil moisture & aquifer recharge conditions which help stabilize underground water supplies. MWD will continue to monitor drought conditions & decide in April/May whether to remain in Level 2 Mandatory Water Conservation or return to Level 1 Water Conservation (voluntary) for the 2024 irrigation season. MWD customers continued to conserve water in 2023 with an additional **90 Million Gallons** saved on top of the **280 Million Gallons** that were saved in 2022 & 2021. That is over **370 Million Gallons** of water we kept in our aquifers when comparing year over year irrigation seasons for past three years (including all the new growth).

### Safety & Training

Improving our safety program was a major focus for MWD this year which resulted in the formation of an employee led safety committee, creation & board adoption of an extensive safety policy manual, increased frequency of safety inspections for all District facilities, daily safety check in meetings & other programs to protect the health & wellness of our employees & reduce risk of an incident. We also completed successful training on the Outward Mindset program developed by the Arbinger Institute in an effort to improve mindset, communication & leadership skills for all employees. We are excited to continue development of this program to improve employee/customer relationships & boost operational performance.





## 2024 Look Ahead

### Rate Increase

In accordance with the District's Master Plan & rate studies that were adopted in 2021 & implemented in 2022, an annual rate increase between 4 to 5% on water & sewer rates will take effect again this year. This translates to about a \$2.42 increase to a typical monthly minimum bill for water & sewer service increasing from \$53.45 to \$55.87 which will be reflected in March 2024 billing. Please go to our website at [www.magnawater.com](http://www.magnawater.com) or call our office for more information at (801) 250-2118.

### Engineering & Construction

Construction of MWD's Reuse Project started in April of 2023. The project has reached its halfway mark. The filter bays, pump station concrete & foundations are complete, & the building construction will start to go vertical at the end of January 2024. Currently the project is on budget & on schedule with reuse water planned to be delivered to our secondary water system in Spring of 2025. This project will increase drought resiliency & improve water quality & reliability of our secondary water system, which in turn reduces the need to use treated drinking water for irrigation.



In addition to the Reuse project, we have several other projects planned for 2024 including Drinking Water line replacements in 8850 & 9000 West, a new secondary water line in 7200 West, sewer collection system spot repairs, a new sewer trunkline in 8000 West between 2100 South & 201 HWY, & beginning construction of a new influent lift station at the WWTP.

### Lead & Copper

We continue to identify materials used on water service lines to comply with the EPA lead & copper rule that requires all water providers to inventory service lines within their service area by October 2024. As part of this inventory, some residents may receive a flier with your bill requesting assistance to help identify service line material inside your home & complete our inventory.